

## Dojo Message 7th January 2021

Dear Parents,

I had a query yesterday around schools increasing parents' mobile data usage so that you can use mobile devices to access the online learning.

I've looked into it and it seems that we can do this on your behalf. However, there are strict criteria that you must meet before we can apply for you.

We can request extra mobile data for disadvantaged children who:

have no broadband connection at home  
cannot afford additional data

One of the following must also apply.

They are children:

in years 3 to 11 and whose face-to-face education is disrupted  
who are clinically extremely vulnerable and need to shield on current official advice (this could be from a doctor or hospital consultant)  
who live in a household that's been advised to shield because a family member is clinically extremely vulnerable  
who cannot attend school – even though theirs is open – because restrictions prevent it.

If you fit these criteria, could you private message me directly with these details;

the account holder's name  
their mobile number (a number beginning with '07')  
their mobile network  
whether they pay monthly or pay as they go

I will then submit this to the government who will request an increase to your data.